

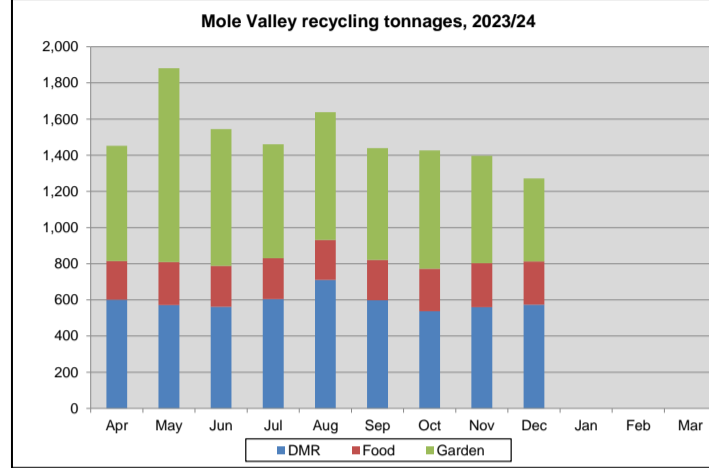
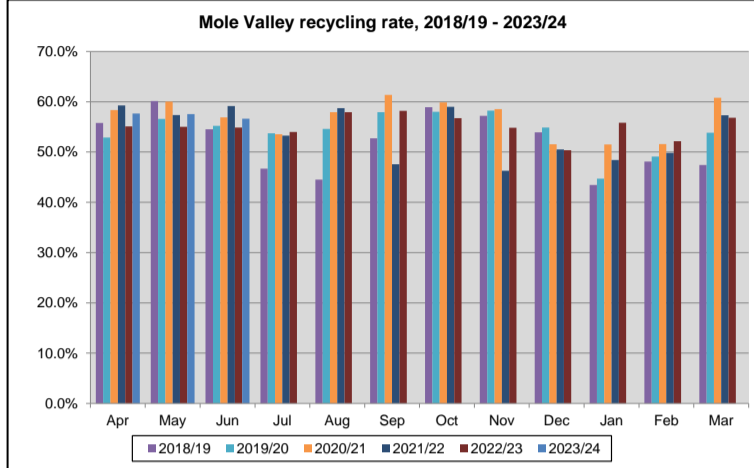
Council **Mole Valley**
 User to select from drop-down list

Monthly indicators

Recycling performance

Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total recycling	
Residual	Residual household waste
	Other waste
	Fly tipping
Total waste & recycling	

Latest month								Moving Annual Total (rolling 12 months)				
Total tonnages				Average daily tonnages				Mar 2020	Dec 2022	Dec 2023	Change	2020 Change
Mar 2020	Dec 2022	Dec 2023	Change	Mar 2020	Dec 2022	Dec 2023	Change	Mar 2020	Dec 2022	Dec 2023	Change	2020 Change
809	635	633	-0.2%	73	63	63	-0.2%	8,860	8,426	8,108	-3.8%	-8.5%
249	246	239	-2.7%	12	11	12	11.9%	2,873	2,828	2,782	-1.6%	-3.2%
518	367	459	25.1%	25	16	23	43.8%	7,433	5,878	7,222	22.9%	-2.8%
2	6	9	59.0%	0	0	0	56.7%	30	85	86	1.3%	186.4%
6	1	1	-20.2%	0	0	0	-0.3%	98	28	21	-24.6%	-78.2%
1	1	0	-100.0%	0	0	0	-100.0%	7	0	0	N/A	-100.0%
1,585	1,255	1,341	6.9%	110	90	99	9.1%	19,301	17,245	18,220	5.7%	-5.6%
1,011	1,215	952	-21.7%	101	93	95	1.8%	12,487	12,964	12,468	-3.8%	-0.1%
191	216	310	43.7%	9	9	15	65.3%	2,743	1,756	1,923	9.5%	-29.9%
0	1	0	-100.0%	0	0	0	-100.0%	8	48.69	22	-55.7%	181.6%
2,787	2,686	2,602	-3.1%	220	193	209	8.3%	34,538	32,014	32,633	1.9%	-5.5%



Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total	
Residual	Residual household waste
	Other waste
	Fly Tipping
Total waste & recycling	

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
601	572	562	604	711	598	538	560	574			
213	238	226	226	221	223	234	243	239			
638	1,072	757	629	706	618	654	594	459			
0	10	10	10	10	0	11	11	9			
1	5	1	1	1	1	3	2	1			
66	49	51	43	48	25	95	173	125			
1,519	1,946	1,607	1,514	1,697	1,466	1,536	1,582	1,407			
864	1,389	1,188	996	910	1,054	1,255	1,220	1,011			
253	48	43	42	52	33	78	118	185			
0	0	0	0	0	0	0	0	0			
2,636	3,383	2,838	2,552	2,658	2,553	2,869	2,921	2,602			

Recycling rate	Current month
	Quarterly
	Last 12 months

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
57.6%	57.5%	56.6%	59.3%	63.8%	57.4%	53.5%	54.2%	54.0%			
		57.3%			60.2%			53.9%			
		55.8%			56.6%			56.6%			

Quarterly indicators

	2021/22				2022/23				2023/24				Moving Annual Average (rolling 12 months)				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Jun 2019	Sep 2022	Sep 2023	Change	2019 Change
Performance against SEP Joint Strategy																	
Total waste & recycling per person (kg)	108.5	90.3	94.5	85.3	94.8	88.8	96.5	86.7	101.1	90.4				363	375	3.1%	
Recycling rate (Defra definition)	58.2%	53.6%	51.9%	52.2%	54.9%	56.7%	54.0%	55.0%	57.2%	59.0%				53.9%	56.3%	2.3%	

Key Performance Indicators

Performance against Amey contract	Target	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Missed collections per 100,000 collections	80	47	62	73	75	74	89	73	69	50			
Missed assisted collections	0	24	25	32	31	39	38	44	31	29			
Missed collections not rectified	0	3	0	1	9	5	13	1	3	1			
Repeated missed collection	0	2	4	17	28	19	26	17	19	7			
Repeated missed assisted collections	0	2	1	1	3	4	3	2	3	2			
Reported spillage	0	5	0	0	0	0	0	2	2	4			
Reported waste separation failure	0	0	0	0	3	0	0	0	1	0			
Failure to carry out collection (assisted)	0	1	1	3	2	3	5	5	7	3			
Failure to carry out collection (non-assisted)	0	1	3	10	3	4	3	5	2	3			
Missed bulky collection	0	0	0	0	0	0	0	0	0	0			
Street cleaning performance failure not...	0	6	18	8	8	34	78	70	36	40			
Flytipping, flyposting or graffiti non-removal	0	20	12	11	3	25	42	33	20	24			
Customer contact service response times	0												
Garden waste cancellation missed	0												
Litter and Detritus Survey	4%			1.5%			0.7%			2.5%			
Survey	8%			4.5%			3.0%			14.5%			

Notes

